



Dinas a Sir Abertawe

## Cofnodion Cyfarfod y Panel Perfformiad Craffu - Gwasanaethau i Oedolion

Ystafell Bwyllgor 5 - Neuadd y Ddinas, Abertawe

Dydd Mawrth, 20 Awst 2019 am 4.00 pm

**Yn Bresennol:** Y Cynghorydd P M Black (Cadeirydd) oedd yn llywyddu

**Y Cynghorydd(wyr)**

JW Jones  
P K Jones

**Y Cynghorydd(wyr)**

P R Hood-Williams  
S M Jones

**Y Cynghorydd(wyr)**

Y V Jardine

**Aelodau**

**Cyfetholedig(wyr)**

T Beddow

**Hefyd yn bresennol**

Mark Child

Aelod y Cabinet - Gofal, Iechyd a Heneiddio'n Dda

**Swyddog/ion)**

Liz Jordan  
Deborah Reed

Swyddog Craffu

Pennaeth Dros Dro'r Gwasanaethau i Oedolion

**Ymddiheuriadau am absenoldeb**

Y Cynghorydd(wy): C A Holley, E T Kirchner a/ac G J Tanner

Aelodau Cyfetholedig(wyr): Katrina Guntrip

---

### 1 **Datgeliadau o fuddiannau personol a rhagfarnol.**

Ni ddatgelwyd unrhyw fuddiannau.

### 2 **Gwahardd pleidleisiau Chwip a Datgan Chwipiau'r Pleidiau**

Ni wnaethpwyd unrhyw ddatganiadau.

### 3 **Cwestiynau'r Cyhoedd**

Nid oedd unrhyw aelodau o'r cyhoedd yn bresennol yn y cyfarfod.

### 4 **Canlyniad y Broses Ad-Gaffael - Gofal Cartref a Seibiant yn y Cartref**

Roedd Mark Child, Aelod y Cabinet dros Ofal, Iechyd a Heneiddio'n Dda a Deborah Reem, Pennaeth Dros Dro'r Gwasanaethau i Oedolion yn bresennol i friffo'r panel ar ganlyniadau'r broses ailgaffael.

Pwyntiau trafod:

- Pwynt 8.9 yr adroddiad - Holodd y panel ynghylch faint o'r £900 mil y mae'r adran yn disgwyl ei ddefnyddio eleni, ac yn y blynnyddoedd sydd i ddod.
- Mae'r cyngor wedi gosod gofal cymdeithasol yn brif flaenoriaeth ac mae'n falch o gael siarter gofal moesegol sy'n sicrhau bod pobl yn derbyn tâl gwell a thriniaeth well er mwyn denu pobl i'r sector hwn.
- Holodd y panel ynghylch sut y profir bod darparwyr yn bodloni'r mein prawf, megis hyfforddi staff a throsiant staff, oherwydd un o elfennau allweddol ansawdd yw cysondeb y staff a ddarperir i ddefnyddwyr (parhad gofal). Hysbyswyd y panel y profir safon darparwyr wrth i swyddogion monitro fonitro perfformiad yn gyson. Hefyd mae'n rhaid i ddarparwyr gofrestru gydag Arolygiaeth Gofal Cymru. Caiff y panel ei gynghori ar ba system mesur ansawdd a ddefnyddir a sut y caiff ei monitro wrth i'r contractau symud ymlaen.
- Mae'r adran yn ceisio annog darparwyr i gyrraedd nodau'r siarter foesegol trwy gynnwys buddion cymunedol ym manylebau'r contractau.
- Yn dilyn ailgaffael, mae 75% o ddarparwyr yn ddarparwyr cyfredol. Ni ystyriwyd parhad gofal wrth werthuso contractau gan fod yr Adran am ddenu darparwyr newydd.
- Mae'r panel yn pryderu y bydd contractau'n trosglwyddo o flwyddyn i flwyddyn. Yn y gorffennol, cafodd contractau eu trosglwyddo am nifer o flynyddoedd. Cadarnhaodd yr adran nad yw trosglwyddo contractau'n ddelfrydol ond bydd gan ddarparwyr y dewis i estyn eu contractau am gyfnod o hyd at 48 o fisoedd. Dewis yr awdurdod fydd caniatáu i gcontractau gael eu trosglwyddo.
- Mae'r awdurdod wedi dechrau defnyddio rhai o'r darparwyr newydd. Mae hyn wedi dechrau helpu i leihau oedi wrth drosglwyddo gofal.
- Gofynnodd y panel a allent ddangos y gwahaniaeth a wnaed i oedi wrth drosglwyddo gofal o ganlyniad i newid darpariaeth gofal wrth edrych ar ddata perfformiad y tro nesaf.

Camau Gweithredu:

- Bydd y panel yn derbyn gwybodaeth am y system mesur ansawdd a ddefnyddir a sut y caiff ei monitro wrth i'r contractau symud ymlaen.
- Bydd y data perfformiad yn dangos y gwahaniaeth a wnaed i oedi wrth drosglwyddo gofal o ganlyniad i newid darpariaeth gofal.

## 5 Amserlen Rhaglen Waith 2019/20

Derbyniwyd ac ystyriwyd y rhaglen waith gan y panel.

Camau Gweithredu:

- Bydd gofyn i Gyfarwyddwr y Gwasanaethau Cymdeithasol ddod ag eitem am brosesu'r gyllideb i gyfarfod y panel yn y dyfodol. Bydd Tony Beddow yn darparu manylion yr hyn sydd ei angen.

## 6 Llythyrau

Cafodd llythyrau eu derbyn a'u hystyried gan y panel.

Minutes of the Panel Perfformiad Craffu - Gwasanaethau I Oedolion (Dydd Mawrth, 20 Awst  
2019)  
Cont'd

Daeth y cyfarfod i ben am 5.05 pm



**To:**  
**Councillor Mark Child**  
**Cabinet Member for Care, Health and Ageing Well**

*Please ask for:  
Gofynnwch am:* Scrutiny  
*Scrutiny Office  
Line:  
Llinell  
Uniongyrochol:* 01792 637314  
*e-Mail  
e-Bost:* [scrutiny@swansea.gov.uk](mailto:scrutiny@swansea.gov.uk)  
*Date  
Dyddiad:* 09 September 2019

**Summary:** This is a letter from the Adult Services Scrutiny Performance Panel to the Cabinet Member for Care, Health and Ageing Well following the meeting of the Panel on 20 August 2019. It covers Outcomes of Re-Procurement Process for Domiciliary Care and Respite At Home.

Dear Cllr Child

The Panel met on 20 August to receive an update on the Re-Procurement Process for Domiciliary Care and Respite at Home. We would like to thank you and Deborah Reed for attending to present the item and answer the Panel's questions. We appreciate your engagement and input.

We are writing to you to reflect on what we learnt from the discussion, share the views of the Panel, and, where necessary, raise any issues or recommendations for your consideration and response. The main issues discussed are summarised below:

### **Re-Procurement Process – Domiciliary Care and Respite At Home**

Point 8.9 of report – We queried how much of the £900k the Department expects to use this year, and in future years. The Panel felt this was very worrying. It is not clear what the scale of this could be from the figures given in the report.

You informed us that the Council is putting social care as a top priority and is proud to have an ethical care charter that ensures people are paid better and treated fairer in order to attract people into this sector.

**OVERVIEW & SCRUTINY / TROSOLWG A CHRAFFU  
SWANSEA COUNCIL / CYNGOR ABERTAWE  
GUILDHALL, SWANSEA, SA1 4PE / NEUADD Y DDINAS, ABERTAWE, SA1 4PE  
[www.swansea.gov.uk](http://www.swansea.gov.uk) / [www.abertawe.gov.uk](http://www.abertawe.gov.uk)**

I ddbyn yr wybodaeth hon mewn fformat arall neu yn Gymraeg, cysylltwch â'r person uchod  
To receive this information in alternative format, or in Welsh please contact the above

Point 3.8 and 5.5 of report - We queried how the Department tests if providers are meeting the criteria, such as the training of staff and staff turnover, as one of the key elements of quality is consistency of staff provided to users (continuity of care). We heard that the Authority cannot prescribe to providers what they pay their staff, other than they must pay the living wage. We wanted to know how the Authority tests contracts for quality. We were informed that there is regular monitoring of performance by monitoring officers and that providers also have to be registered with Care Inspectorate Wales. We would wish to be advised what metrics of quality are being applied and how these are to be monitored as the contracts proceed.

You told us that the Department is trying to get providers to meet the ethical care charter and that is why community benefits are included in contract specifications.

We heard that following the re-procurement process, 75% of the providers are current providers and that continuity of care was not considered in the contract evaluation as the Department wanted to bring in new providers.

Point 5.15 of report - We expressed our concern that contracts will roll over from year to year as in the past contracts rolled over for many years. You confirmed that roll over is not ideal but that providers will have the option to extend the contract for up to 48 months but it is at the Authority's discretion if contracts are rolled over.

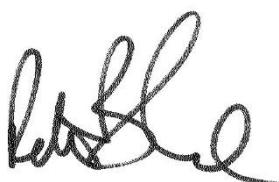
We heard that the Authority has started using some of the new providers and that this has started to help reduce delayed transfers of care. We were pleased to hear this and requested that when the Panel looks at performance data next, it can show the difference made from the change in care provision to delayed transfers of care.

### **Your Response**

We hope you find this letter useful and informative. We would welcome your comments on any of the issues raised but please provide a written response by 30 September 2019 to the following:

- In relation to how the Authority tests contracts for quality, provide information on the metrics of quality that are being applied and how these are to be monitored as the contracts proceed.

Yours sincerely



**PETER BLACK**  
CONVENER, ADULT SERVICES SCRUTINY PANEL  
[CLLR.PETER.BLACK@SWANSEA.GOV.UK](mailto:CLLR.PETER.BLACK@SWANSEA.GOV.UK)

